

Annual Report

2016 - 2017



Pollokshields
Development
Agency

Developing Integration and Regeneration
Into The Heart of The Community

The printing costs of this Annual Report have been met
by generous donations from local businesses.



Working towards integration and cohesion of communities

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Chair's Report

It is an honour and privilege to present my third annual report 2016/17 as Chair of Pollokshields Development Agency. It has been a challenging yet productive year on various fronts i.e. maintaining the sustainability of our projects, planning and delivering more exciting services, building new partnerships, and devising contemporary strategies.

Like many third sector organisations PDA has been facing the current tough economic climate and we continue to make savings by refining our working practices for greater efficiency. Our core funding grant from GCC has been reduced from 50 K to 32.5 K and this has exacerbated further the hardships in delivering services. To mitigate the financial challenges the board of directors of PDA steered towards the ethos of Partnership working which widened our service delivery base and also enhanced the working capacity. Furthermore to offset the financial pressures PDA management has successfully leased our minibus to Glasgow Central Mosque for their elderly care project.

I am pleased to report that as a direct result of partnership working between Scottish Opportunities and PDA the community centre has been awarded the national examination centre status for Urdu Higher and National 5 exams. The centre is proving to be extremely popular for Urdu exams and there has been a 300% increase in student's intake over the last year.

PDA board of directors are aware that children from BME backgrounds are under achieving at our local schools in comparison with their indigenous peers. Having made the local government aware of the issue the PDA board met with First Minister Nicola Sturgeon at the PDA. A meeting was arranged by Nicola Sturgeon's office between the PDA board and the Director of Education Glasgow City Council. PDA management continues to engage with local and national governments to find the resolve. However, during our research the PDA board learned from schools that many BME parents do not participate in the education of their children, We at the PDA will strive to work with BME parents to change this statistic once suitable funding is identified.



The Board of directors have completed the training to support the governance and the transfer of Pollokshields Community Centre to PDA. We now have created an asset transfer committee and along with Jobs and Business Glasgow. The committee met with the management of recently transferred Knightswood Community Centre to the community to gain an understanding of what is involved in the transfer of community assets. This will give PDA greater control of the building/centre, creating new opportunities for the locals, responding to the challenges by devising new projects in line with the needs of the community.

Despite the financial constraints PDA continues to grow, by bringing in the new projects such as e-learning and badminton for seniors, Celebrating diversities, empowering women by up-skilling them for car maintenance, DIY and upholstery to recycle out of date household items. Clearly the high public attendance at all our events is reflective of PDA's growing popularity and dynamism.

I am thankful to the board of directors for their hard work, constructive inputs in supporting the operations of PDA and for turning it into a dynamic entity. I am also thankful for the support of our Councillors and the allied services of Glasgow City Council. Finally, my sincere thanks to PDA staff and the volunteers for their commitment and support throughout the year and the smooth delivery of services to our communities.

Munir A Choudry PDA Chair

Treasurer's Report

It gives me great pleasure to present this year's finance report, I have returned to the PDA as Treasurer after a two years absence. The PDA Board and Staff continue to work hard to provide services even in this harsh economic climate.

I would like to thank the outgoing Treasurer Nazim Hamid for her hard work.

The Southside of Glasgow hosts an extremely diverse community and the PDA strives to work hard to provide services in line with the changing needs and aspirations of the community. The economic situation has meant less money in our funding pot however we continue to look for grants to maintain and create new projects.

- This year we received monies from CCF (Climate Change Fund) to do some development work and this has now enabled us to make an application to the bigger pot.

We are currently receiving our core funding from Glasgow City Council's Integrated Grant Fund.

PDA is running several projects, including Elderly lunch club, Play Scheme, Saturday Kid's Club, Women's groups, ESOL, IT Classes, Ladies massage classes, we have an active seniors program. Although on a limited budget the PDA continues to provide these services often enabled with partnership working.

In the face of numerous challenges PDA is striving to provide better services every year and continues to seek partnership opportunities and makes regular applications to grant funding bodies. and the community continue to access what they require.



Summary of Finance statement as follow:

Income:

Grants £55,519	Other income	£5,056
Total income 2016		£60,574
Grants £45,975	Other income	£3,937
Total income 2017		£49,912

Expenditure:

Total expenditure 2016		£56,123
Total expenditure 2017		£51,343
Fixed assets 2016		£23,338
Fixed assets 2017		£21,907

I look forward to continuing to work with the Staff and the Board of Directors to explore further options to improve, engage & increase PDA resources to start more activities and educational facilities for local communities. We are continuing to forge new partnerships to provide the best services we can for the local community.

Shaukat Sultan

Senior's Lunch Club



Another successful year for our Senior Lunch Club Project funded by Voluntary Action Fund.

The main aim of the lunch club project is to offer a weekly social programme, introducing recreational outdoor activities, learning and development activities for our seniors aged 50+.

PDA's lunch club project has helped many marginalised and isolated seniors to build their confidence and increase their independence. Many have created new friendships and look forward to their weekly visit to the PDA.

We successfully

- *provided 44 weekly sessions
- *increased service users to 48
- *provided a 2 course hot and healthy meal
- *delivered 4 health sessions (1 was outdoor)
- *delivered 1 Road safety session
- *had a Cultural celebration
- *delivered 1 Financial Capability Workshop
- *delivered 2 workshops for women around domestic abuse
- *held a workshop taken by Heat Energy Scotland
- *held a Social Gathering (service users invite a guest, to empower service users and increase membership)
- *held regular informal consultations to look at service users needs and aspirations

We aim to ensure that this project remains sustainable by continuing to offer social interaction, encourage a healthier lifestyle and provide information on a range of topics that address the needs of older people.

50+ Project

PDA Play-scheme Holiday Programme



We operate a programme of activities for school aged children and young people during the Easter, Summer and October holidays. This programme provides young people from Pollokshields with a safe and stimulating environment where they can take part in fun activities with their friends and make new ones.

Activities include games, sports, arts and crafts, outings and special projects. The scheme operates 5 days per week during school holidays .

Our holiday programme is funded by Glasgow city council, it allows us to engage directly with children to discuss issues such as child safety outdoors and online bullying and violence. Children gained better awareness of dangers that exist with the ability to respond positively in different environments and have knowledge of the effective steps to take to resolve specific issues.

We continue to look at innovative ways to deliver a better service. We value the support, input and ideas from our young service users. These conversations allow both staff and children to implement their suggestions through fun activities.

Saturday Club

In response to consultation with parents and children the PDA has set up a Saturday Club for children between the ages of 5 to 15. The club provides an opportunity for kids to have fun, learn new activities and skills, make new friends and go on trips.

Urdu Project



As a result of partnership working between Pollokshields Development Agency and Scottish Opportunities Centre, Pollokshields Community Centre has been recognised as a national examination centre for Scotland for Urdu Higher and National 5 exams.

Last year nine students (mostly seniors) took part in the Urdu exams.

This year there has been a 300 percent increase in student intake for Urdu Higher and National 5 exams as students from Scottish Schools and Urdu centres were attracted to appear at the centre.

Feedback 1

I finished school after my O levels and never got any Higher. Having enjoyed the classes and the teaching environment at community level, finally I got my higher certificate in Urdu and achieved an A grade. I feel quite proud of my achievement and can tell my children there is no age limit for learning.

Feedback 2

Although I studied Urdu at School/College in Pakistan but I never had the certificate to show in Scotland. I enrolled myself into the community learning programme, sat the Urdu exam after 45 years and achieved an A in Urdu Higher. I am proud of my achievement and this certificate will help me if I want to enter into interpreting services.

PDA Projects

Seniors' Badminton Club

An aging population can result in higher levels of physical and cognitive disabilities which add to the burden on our NHS. To mitigate / offset this chronic process and to improve the lifestyles of our older people, PDA has started a senior's badminton club once a week at the community centre. The project is very successful and is helping to improve the mobility in old age, reduce isolation, and to boost morale of the individuals.



Scottish Pakistani Women's Welfare Association (SPWWA)

PDA continues to seek out new partnerships to provide services for the changing needs and aspirations of the local community. After consultation with local women a need for a sporting activity directed specifically at women was identified. The PDA in partnership with SPWWA set up a pilot badminton club for a period of 10 weeks.

The club was extremely successful and had BME women of all ages involved. The club helped the women by increasing their fitness and energy levels as well as the opportunity to make new friends and build social networks. Due to the success of the club PDA is applying for funding to make it a permanent feature.



Seniors e-Learning

With the revolution in the e-technology and the increase in use of hand devices; the need was identified for training and awareness of the functions of smart phones. How to use apps and using multilingual communication modes were the main challenges for the older generation.

Pollokshields Development Agency in partnership with Silver Surfer Team (WSREC) developed and delivered the six weeks training programme at PDA. Bilingual trainers from WSREC delivered this interactive, fun packed learning programme and received very positive feedback from the senior learners.

Science Centre



PDA organised a large group visit to The Science Centre on Saturday 25th March 2017 which was open to families, Saturday Club and Senior Club members.

The visit was extremely successful, we had over 70 people in attendance and was enjoyed by all. The trip was funded with money from CCF Development Grant.

Ladies Swimming

As part of wider ongoing work to improve community health through the COPC model in East Pollokshields Health Improvement sought to engage with service users of local community projects. The Pollokshields Development Agency (PDA) consulted with their service users to develop programmes of activities and what they would like to do to improve their health. The group responded with a variety of answers including swimming, yoga, walking and needle-work classes.

In response to the consultation East Pollokshields Health Improvement team organised a block of 6 women only swimming sessions at Govanhill Baths. The programme was extremely successful and gave women an opportunity to exercise in a 'safe women only' environment and for a couple of the women it was the first time they had ever been swimming. An evaluation was conducted and one of the questions women were asked:

How did the swimming make you feel? Detailed below are some of the responses

"Relaxed, comfortable, enjoyed it a lot, good exercise"

"Refreshed, I feel like I'm doing more exercise"

"Feel fitter after swimming, even mentally- had a leg pain, swimming makes it go away"

"Really enjoyed it"

"Very good- think it lowers my blood pressure"

"Very good"

"Very happy"

"Nice, but it's come to an end so I feel sad" Look forward for it to start back soon.

There is still a demand for more swimming lessons however as with everything it's dependent on funding being available. Watch this space.

Community Transport & Minibus Scheme



PDA's Minibus is available for hire for local, voluntary and statutory organisations at minimum cost.

This invaluable service has allowed the community to access outdoor recreational opportunities especially for those that have no access to their own transport or lack the confidence to use public transport.

PDA is planning to seek funds to recruit and train volunteer minibus drivers. This will enable more people to access this community transport service as well as help volunteers gain a new skill resulting in job opportunities.



We are continuing to explore new avenues to support our ESOL students to improve their employability, at present many go onto computing classes run in conjunction with Glasgow Life held in the Pollokshields Community Centre.

We are continuing to work in partnership with Glasgow Clyde College Langside Campus to deliver this ESOL Project.

Our aim is to provide a range of classes locally within Pollokshields giving students the ability to progress from basic to more advanced levels of English.

At present we are offering ESOL testing, which is a requirement and allows tutors to establish what level of class would best suit each student's needs. We currently offer Access Level 3 classes twice a week.

English for Speakers of Other Languages

Attainment Deficit of Minority Ethnic Pupils



As a result of informal consultation and anecdotal evidence the PDA Board of Directors presented their concerns about the deficit in educational attainment of Ethnic Minority pupil's to local public and educational authorities. In doing so the Directors engaged in a series of communications with local and Holyrood Government.

The PDA board members representing different communities met with the First Minister Nicola Sturgeon at PDA and presented her with the evidence of their concerns. This lead to a meeting and further engagement with the Director of Education of Glasgow City Council, talks are continuing.

Pollokshields Clean Up



Keep Shields Clean” has made a big difference in reducing Fly-tipping in Pollokshields, we have also helped single mothers and elderly people to dispose of bulk refuse and helped them to clean their back courts.



Fly- tipping has been reduced by 35% due to our collective efforts. We have arranged training sessions for our volunteers and to date have signed up more than 60 Neighbourhood Improvement Volunteers(NIV).

We have delivered group and one to one training for Pollokshields residents on how to use **MY Glasgow Mobile App** to report Fly tipping, Pot Holes, Dog Fouling, Graffiti and many more issues.

Statistical Information

Our statistical refers to the total number of people who accessed our services from 1 April 2016 to 31 March 2017.

Project	Total Number
Lunch Club	849
ESOL	1425
ESOL Assessments	12
Computer Classes	205
Massage Class	303

The Table below shows attendance at PDA's Play-scheme. The Play-scheme ran over the summer holidays.

Project	Total Number
Play-scheme	194

The Table below shows attendance at PDA's community events and AGM.

Event	Total Number
Trip to Science Centre	70
PDA's AGM	80

Bailie Hanif Raja MBE
Scottish Labour Party
POLLOKSHIELDS - WARD 6

Phone: 0141 287 5612
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E-mail: hanif.raja@glasgow.gov.uk

Our Ref: HR/SG/PDA

27 September 2017

Mr Munir Choudry
Pollokshields Development Agency
15 Kenmure Street
Pollokshields
Glasgow
G41 2NT

Dear Mr Choudry

Many thanks for your letter dated 18 September 2017.

I am happy to support and work with Pollokshields Development Agency.

I would like to wish the Chair and employees every success for the future.

Kind regards

Bailie Hanif Raja MBE

Pollokshields Ward

Surgeries:

1 st Monday of each month	from 6.00 pm	Pollokshields Burgh Hall, 70 Glencairn Drive G41 4LL
1 st Monday of each month	from 7.00 pm	Shawlands Academy, 31 Moss-side Road G41 3TR
1 st Tuesday of each month	from 11.30 am	Nan MacKay Hall, St John's Road G41 5SR
Every Friday	from 3.30pm	Pollokshields Library, 30 Leslie Street G41 2TE

There will be no surgeries during school or public holidays

Bailie Norman MacLeod
Scottish National Party
POLLOKSHIELDS - WARD 6



Phone 0141 287 4880
E-mail norman.macleod@glasgow.gov.uk

October 2017

Munir A. Choudry,
Chairperson,
Pollokshields Development Agency,
15 Kenmure Street,
Pollokshields,
Glasgow,
G41 2NT

Dear Munir,

I am delighted once again to extend my congratulations and thanks to Pollokshields Development Agency (PDA) for all its valued work in the past year.

Thanks are due to you, to your fellow Directors, to your staff and to your volunteers for all that you do.

Please be assured that the contribution made by the PDA for the benefit of the local community greatly is appreciated.

I wish the PDA every continued success.

Yours sincerely,

Bailie Norman MacLeod
SNP Councillor for Pollokshields Ward

Surgeries:

1st Monday of each month
1st Thursday of each month
3rd Friday of each month
Last Sunday of each month

6.00 pm
6.00 pm
9.30 am
1.00 pm

Individual appointments and home visits arranged on request.
No surgeries during school and public holidays.

Pollokshields Community Centre, 15 Kenmure Street, G41 2NT
Shawlands Academy, 31 Moss-side Road, G41 3TR
Nan McKay Memorial Community Hall, end of St Johns Road, G41 5SR
Craigton Community Garden, 63-81 Barlogan Avenue, G52 1AQ

Councillor David Meikle
Scottish Conservatives
POLLOKSHIELDS - WARD 6

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Twitter: twitter.com/cllrdmeikle
Website: www.david4pollokshields.com

Our Ref: DM/SL

27 September 2017

Munir Choudry
Chairperson
Pollokshields Development Agency
15 Kenmure Street
GLASGOW
G41 2NT
Dear Munir

POLLOKSHIELDS DEVELOPMENT AGENCY – ANNUAL REPORT

I am pleased to provide this letter of support for inclusion in the Pollokshields Development Agency's Annual Report.

The Pollokshields Development Agency is a key stakeholder in Pollokshields and I know your overall mission is to develop integration and regeneration into the heart of the community. It is great that you do this through listening to local people and delivering services to meet the needs of the community.

I have a good relationship with the Pollokshields Development Agency and I know you work well with other elected members and local organisations in order that we all make a real difference to the lives of people in Pollokshields.

I look forward to working with you during my third term as a local councillor and will continue to support your ideas to make the community a better place to live.

Yours sincerely



Councillor David Meikle

Surgeries:

There will be no surgeries during school or public holidays. Home visits can be arranged for constituents unable to attend surgeries

PDA Staff and Volunteers

Staff

Naheed Asghar

Robina Akhtar

Shahida Shah

Safina Begum

Asifa Chaudhry

Rajwant Kaur

Umara Asif

Nazish Bhatti

Volunteers

Parveen Mahmood

Kause Ali

Mariam Chaudhry

Najma Zia Shariff

Hanan Javed

Zahida Sharif

ACKNOWLEDGEMENTS

Awaz FM

Bookbug

CEMVO

Diabetes UK

Domestic Abuse Project

East Pollokshields Mobile Crèche

Ethnic Minority Law Centre

GCVS

Glasgow City Council

Glasgow Community Health Partnership

Glasgow Clyde College-Langside Campus

Glasgow Life

Integrated Grants Fund

Muslim Council of Scotland

NHS Scotland

Oral Action Health Team—Child Smile

Engage ME

RNIB

Shields Health Centre

South East Integration Network

Tramway

UCARE Foundation

Voluntary Action Fund

WSREC

PDA Board of Directors



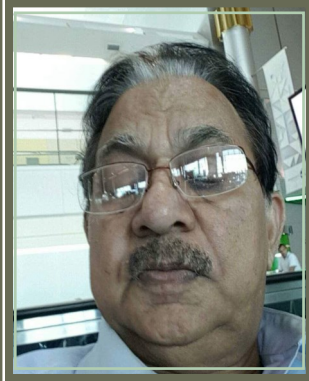
Munir A. Choudry
Chairperson



Gulzar Mall
Vice Chairperson



Shaukat Sultan
Treasurer



Adil Bhatti
Secretary



Mohammed Ismail
Director



Daljeet Singh Dilber
Director



Mohammed Akram
Director



Mohammad Shoaib
Director



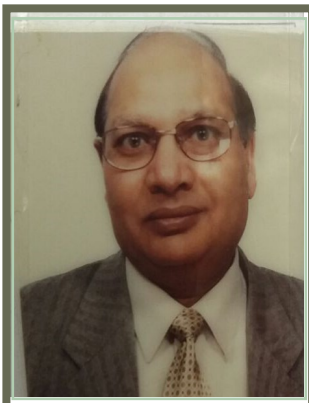
Khalid Bhatti
Director



Belal Al-Latif
Director



Jamshed Iqbal
Director



Alexander Mall
Director

POLLOKSHIELDS DEVELOPMENT AGENCY

**INDEPENDENT EXAMINOR'S REPORT TO THE MANAGEMENT COMMITTEE
& MEMBERS OF POLLOKSHIELDS DEVELOPMENT AGENCY
Year Ended 31 March 2017**

We report on the accounts of the charity for the year ended 31st March 2017 which are set out on pages 4 to 9.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts in accordance with the terms of the Charities and Trustee Investment (Scotland) 2005 Act and Charities Account (Scotland) Regulations 2006. The charity trustees consider that the audit requirements of Regulation 10(1) (d) of the accounts regulations does not apply. It is our responsibility to examine the accounts as required under section 44(1) (c) of the act and to state whether particular matter have come to our attention.

Basis of independent examiner's statement

Our examination is carried out in accordance with the Regulation 11 of the Charity Accounts (Scotland) Regulations 2006. An examination includes a review of the accounting records kept by the charity and a comparison of accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeks explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, we do not express an audit opinion on the accounts.

Independent examiner's statement

In the course of our examination, no matter has come to our attention:

1) which gives me reasonable cause to believe that in any material respect the requirements:

- to keep accounting records in accordance with section 44(1) (a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulations, and
- to prepare accounts which accord with the accounting records and comply with regulation 9 of the 2006 Accounts Regulations

have not been met, or

2) to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



SHAH & CO
Accountants & Tax Consultants
331 – Paisley Road West
Glasgow
G51 1LU

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Accountants & Tax Consultants

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Glasgow, G51 1LU
Tel 0141 427 3880 Fax 0141 427 4015

Shah & Co is a trading name of
Business Edge Solutions Ltd.

Date: 17/8/2017

POLLOKSHIELDS DEVELOPMENT AGENCY

STATEMENT OF FINANCIAL ACTIVITIES

Year Ended 31 March 2017

	Note	Unrestricted Funds £	Restricted Funds £	Total Funds 2017 £	Total Funds 2016 £
INCOMING RESOURCES					
Incoming resources from generating funds:					
Voluntary income	2	3,937	45,975	49,912	60,574
Investment income	3	-	-	-	-
Total Incoming Resources		3,937	45,975	49,912	60,574
RESOURCES EXPENDED					
Costs of generating funds					
Voluntary income expended	4	(1,435)	(49,908)	(51,343)	(56,123)
NET INCOMING RESOURCES		2,502	(3,933)	(1,431)	(4,451)
Total funds brought forward		13,632	9,706	23,338	18,887
Total Funds Carried Forward		16,134	5,773	21,907	23,338

The notes on page 7 to 9 form part of these financial statements.





MA Sport

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united

wholesale (Scotland)

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Opening Hours:
Mon to Sat 6am—5.30pm
Late Nights Tuesday & Thursday
Sun Closed

MAXWELL ROAD

164-166 Maxwell Rd
Pollokshields
G41 1SS
Tel 0141 429 0909

Opening Hours:
Mon to Sat 5am—9pm
Sun 10am to 7pm

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SHOAIB ASSOCIATES

UK Immigration & Asylum Consultant

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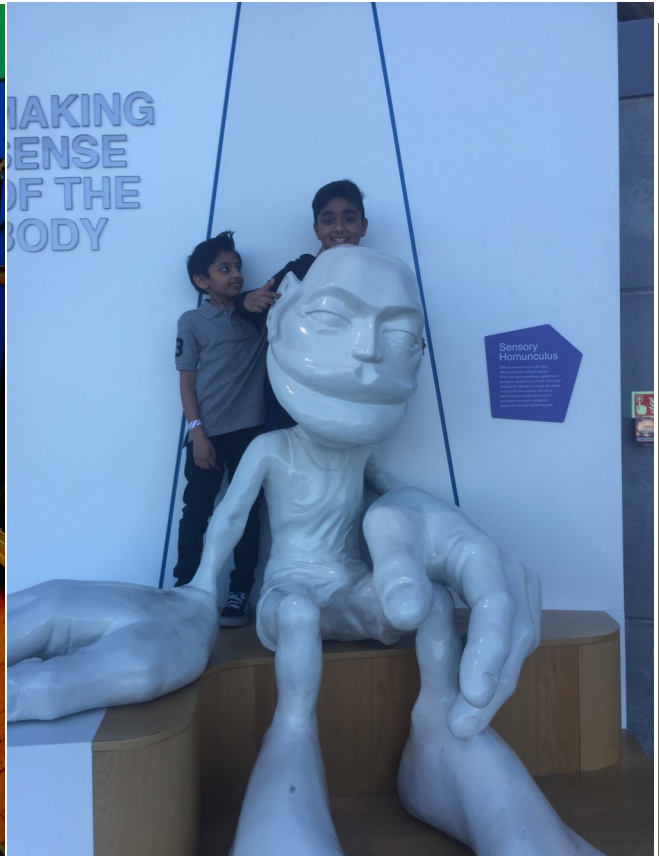
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Developing Integration and Regeneration Into The Heart of The Community



Pollokshields
Development
Agency

**Pollokshields Development Agency is a Company Limited by Guarantee with
Registered Company No: 303487 and Charitable Status No: SC 033424**

Pollokshields Development Agency

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