
Annual Report

2018 -2019



Pollokshields
Development
Agency

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Chair's Foreword



Welcome to our 2018-2019 Annual Report.

This has been a very busy year for our Charity, I could not be prouder of our successes. The PDA has excelled in delivering a number of projects that are designed to help the community foster bonds and working relationships to strengthen social and employability skillsets and educational prowess.

PDA's overall purpose is to listen to and service the needs and aspirations of the local community by developing unique and culturally sensitive services (particularly for the most vulnerable).

We aim to promote integration and regeneration into the heart of the community, and have maintained ongoing formal and anecdotal consultation and engagement processes, which are allowing PDA to deliver services generated from ideas by the local community. This way, our work is led by the community for the community.

I am grateful to the board of directors for their support with the operations of PDA over the past year. I am also thankful for the support of our Councillors and the allied services of Glasgow City Council.

Finally, my sincere thanks to the PDA staff and the volunteers for their commitment, support and hard work throughout the year to ensure the best possible delivery of services to our communities.

Muhammad Shoaib, PDA Chair

Highlights from our past year include:

- ✓ The **Community Fridge** saved **9 tonnes** of edible food from going to landfill
- ✓ **84 workshops** on textile and food waste for Ladies, Seniors, Families and Students
- ✓ 2nd consecutive term of the **Homework Club**
- ✓ **New** Ladies Lunch Club in Darnley
- ✓ PDA Goes Green **Street Party**
- ✓ Easter/Summer and October **Playschemes**
- ✓ New **Advisory Board**, giving women an opportunity to influence the direction of PDA
- ✓ **20** new **volunteers**
- ✓ New **funding sources** to ensure continuation of our Projects

Treasurer's Report



It is my privilege to present PDA's audited accounts for the year ending 31 March 2019.

I would like to thank the staff who have worked hard to spend wisely yet provide much needed services for the community. We continue to work in an environment made challenging with limited funding and continuously having to secure funding from different sources.

We continue to be funded through the Integrated Grant Fund until March 2020 and are awaiting to see if our application to the Glasgow Communities Fund will be successful. Our funding received from the Climate Challenge Fund has allowed us to take on new staff, set up a Community Fridge, do home-visits and more events and workshops. Awards For All lottery funding have allowed us to continue with our Seniors Club.

All our projects need continuous funding and staff are working tirelessly to bring money in to continue current projects and set up new projects.

I am thankful to all the directors, staff and all the community who use our services, without whom there would be no PDA.

Summary of Finance Statement

	Income 2018	Income 2019
Grants	£53718	£134267
Other Income	£4234	£6583
Community Transport Hire	£2658	£1149
Total	£60610	£141999

An increase in funding resource of £81,389 in comparison to last year.

	Expenditure 2018	Expenditure 2019
Wages	£35520	£87288
Other spend	£23247	£47338
Total	£60610	£141999

Daljeet Singh Dilber, PDA Treasurer

Project Manager's Report



At the PDA we believe our strength lies in our diversity of staff, volunteers, service users and the services that we provide. Over the last year our staff complement has grown from 2 to 6, we have a regular bank of 10 sessional staff and 20 volunteers.

In order to meet the communities ever evolving needs we continue to work in partnership with others to pursue common objectives, we make the best use of the limited resources we have and we actively involve our users when we organise new services and improve current services.

The last year has been an exciting time for the PDA with pilot projects and new services being introduced.

Our first pilot project of the year was the Children's Homework Club funded through the South East Integration Network, the Project's main aim is to help improve educational attainments of children from BME background with support with homework and studying. We also provide support to parents so they have the confidence to help their children.

In response to an identified need in Darnley we set up a Ladies Lunch and Learn Club to enable women to develop new skills, raise awareness of services and socialise over lunch this was made possible with funding from the Pollok Area Partnership.

Our Climate Challenge Project has been a resounding success, we continue to raise the community's awareness of climate change issues through Prevention of Food and Textile Waste workshops, Climate Conversations and multicultural intergenerational events, home energy visits which allows us to not only ensure homes are energy efficient but to highlight any hidden fuel poverty and the Community Fridge is offered as part of a solution to food waste, as food is saved from going to landfill and distributed to the community. This has a positive impact on the environment, but it also offers dignified access to food for many people who are under hardship.

Our work empowers disadvantaged communities to have better representation and engagement in service provision and this in turn helps combat issues of social inclusion, health, and well-being etc. through information, advice, and training.

All this would not have been possible in 2018/19 without our funders Glasgow City Council, Climate Challenge Fund, The Wellbeing for Longer Fund Glasgow, South East Integration Network, the passion of our Board of Directors, friends of the PDA and the Staff and Volunteers.

Naheed Asghar, Project Manager



You are the missing piece!
Join us in Reducing, Reusing, and Recycling

PDA Goes Green

The PDA Goes Green project has been extremely successful over the past year.

We continue to raise awareness and engender discussions about attitudes and behaviours towards waste and the impact this has on climate change, utilising a practical, real-life approach.

We have had very positive feedback of individuals with serious real-life issues that have been addressed through this project, helping to relieve fuel poverty and hidden food poverty, making homes more sustainable, and impacting positively on health and wellbeing. New relationships have been formed, alleviating isolation and fostering purpose as they have had an opportunity to get out and develop skills. We have been able to refer households to other services, including social support for people with physical and mental additional support needs, those in search for employment and the like. Through these referrals we have created strong links with several agencies and local organisations.

The project has been instrumental in building capacity in the community, building a pool of committed volunteers.

PDA Goes Green provides volunteers with targeted employability skills/training. Positive destinations have been achieved for several individuals who started as volunteers, some have been offered sessional work in other areas of the organisation, some have gone on to attend college and one volunteer has become a PDA Board Member.

We've delivered the Community Fridge, which is open to all. It has become a hub with ongoing opportunities for community integration and volunteering, a welcoming space where people come together and express their kindness for the community and the planet by sharing food and reducing food waste. We have more and more people coming through the door, from all backgrounds and walks of life - it is truly inspiring!

We have been contacted by several organisations wishing to visit the space, and requesting meetings and talks, and seeking partnership work or to find out more about how to implement such an initiative.

We have been honoured to be put forward as a finalist for the Evening Times 'Community Champions Award 2019. This happened just as we reached the 7 tonnes milestone - through dignified access to food, seven tonnes of edible food have been saved from going to landfill.

Workshops

Under our Climate Challenge Fund PDA Goes Green project we have to date delivered 84 workshops to Women, Seniors, Families with Young Children and Students.

The workshops focused on waste reduction. The ones on Textile Waste Awareness included upholstery, clothes repair and household items. All were made with upcycled leftover fabrics and donations.

Food Waste Awareness workshops included budgeting tips, how to effectively store food to better preserve, how to read and understand labels, chutney making classes, and secret vegetable sauce.

The aim of the workshops is to raise awareness of how we can all reduce our carbon footprint with small lifestyle changes.

The evidence we have collated has shown the workshops are having a massive impact on people's behaviour towards climate change. A very positive outcome for the PDA.

The Community Fridge

The PDA Goes Green Community Fridge was launched in February 2019 by Councillor Jon Molyneux.

We receive regular food donations from local residents and local businesses such as Super Asia, Kashmir Continental and Locavore, as well as supermarkets Co-op, Morrisons, Sainsbury's, Aldi and Lidl. Since its inception we have prevented over 9 tonnes of food from going to landfill, and given free food to over 1200 people from a diverse background. We have trained 10 volunteers and they have received REHIS Food Hygiene certificates. We've signposted and referred over 200 people to other services. As well as food donations we have received household items, clothing and pet food which have been donated to people in need.

The Fridge has enabled us to encourage food sharing and allowed people to access food with dignity.





Celebrating the end of the first Food Waste awareness workshops



Textile club 'Make a House a Home' created from the Textile Waste Awareness workshops



Love Food Hate Waste cascade training



Textile Waste Awareness becomes a transversal theme for ESOL learning





"The Community Fridge is a lifeline for the public. This is a great initiative in order to cut out food waste and to feed those who cannot afford to have proper meals. There should be more places like this. Let's keep this going and as a society share and save the planet at the same time." Sahira

"For the short time I have been at the Community Fridge I have seen first-hand the benefits of the service within the local and wider community. It is not just about sharing food and reducing food wastage but it has been about building relationships and forming informal networks and engaging with the community. It has given me great satisfaction." Vee, volunteer at the Community Fridge.



"The Community Fridge is a place where anyone from any background can come, and it is great when you are in need of food. Staff are fantastic." Stacey+Mark

Pollokshields Development Agency has been recognised for its Community Fridge, receiving the CEMVO 2019 Environment Impact Awards.

Pollokshields Street Party

One of the objectives of the project was to deliver a street party, with a message of community bonding, celebration of diversity and integration, as well as raising awareness about the climate emergency and inviting people to change their attitudes towards reducing waste across the local area.

We delivered the Pollokshields Street Party in September and it was a tremendous success, with more than a thousand people joining in the fun, and involving more than 20 local community groups, social enterprises and businesses.

We received funding and donations from the Climate Challenge Fund, SSCAN, Urban Roots, Southside Housing Association, Cultural Diversity, Strawberry Gardens and Glasgow Gurdwara and PDA Board members.

Advisory Board

PDA Goes Green have established an advisory board made up of volunteers and women from the local community.

Meetings take place every 2 months and provide a platform for information and ideas to be shared and implemented.

We delivered a full day event with training for our volunteers allowed an open forum for any training topics to be addressed on that day.

We intend to run 3-4 of these sessions a year to keep our staff and volunteers' training needs up-to-date.



Seniors Lunch Club

We have seen another successful year for the Senior's Lunch Club, made possible with funding from Wellbeing for Glasgow Fund - previously Voluntary Action Fund (VAF) in 2018 and Awards for All (2019).

The main aim of the Senior's Lunch Club is to offer a weekly social programme for men and women aged 55 and over, allowing the opportunity for people to make new friends, prevent loneliness, alleviate isolation, become aware of services that are important to them and have a hot, healthy meal.

The summer trip was to Troon Beach it was a well-attended, fun day out for our seniors.



**1 120 attendees
in 2018/19**

Homework Club

Running for its 2nd consecutive term, this project is funded through South East Integration Network.

The Homework Club Project provides support with homework to children from Primary 4 to Secondary School, as well as guidance to parents on how best to support their children through the education system. Classes began in October 2018.

With thanks to our volunteers, school teachers and sessional staff we continue to successfully provide this project for our community.

From its inception, over 150 children have registered with the Project.

Parents have reported improved grades and increased confidence.

The project regularly welcomes external organisations to provide educational talks, for instance in October 2019, Glasgow Police attended our class to provide a talk on the importance of staying safe around fireworks.



**150 children
supported
by the project**

Children's Fun Activities

PDA Playscheme Holiday Programme and Saturday Club

We operate a programme of activities for school-aged children and young people during the Easter, Summer and October holidays and on Saturdays during term time. This programme provides young people from Pollokshields with a safe and stimulating environment where they can take part in fun activities with their friends and make new ones.

Activities include baking, games, sports, arts and crafts, environmental and cultural education outings, and special projects. The scheme operates 5 days per week during school holidays.

Our holiday programme is funded by Glasgow City Council. It allows us to engage directly with children to discuss issues such as child safety outdoors, online bullying, and violence. Children gained better awareness of dangers and develop the ability to respond positively in different environments and to take effective steps to take to resolve specific issues.



**315 children
attended
the activities**

Darnley's Lunch & Learn Club

This club is aimed at women aged 18 to 55 years old. A diverse range of individuals attend the club weekly. The participants have had excellent workshops arranged for them so far, such as makeup courses, upholstery, homemade body scrubs, and flower arrangement classes.

New courses have been arranged in conjunction with the PDA GOES GREEN project. These include healthy eating, food waste, textile recycling as well as an in-depth awareness of issues around the climate emergency and what we all can do to help. The ladies have also enjoyed a fun day out to Coyle Water Fishery.



**40 women
have already joined
this new club**

Ladies Health and Wellbeing Activities

Ladies weekly massage classes are offered to our local community and are well received. It is a very popular class, as it aids in reducing stress and anxiety. This has been a regular class ran by the PDA for over 5 years.

This year we started a ladies' only walking group, and with funding from the St. Nicholas' Fund from the Archdiocese of Glasgow provided walking boots. 10 to 15 ladies meet weekly and walk for an hour, providing an opportunity to get fit and chat.



**560 ladies
attended
massage classes**

Women's Lunch Club

The Women's Lunch Club was a new development funded by Wellbeing for Longer Glasgow Fund to address a gap in service for an increasing number of women in their 40's to 50's who don't meet the criteria for senior provision, are very isolated as they do not work and are on their own during the day.

This was an opportunity for local BME women to take part in activities such as arts, indoor exercise, flower arranging etc., as well as the provision of information sessions on issues such as climate change, domestic abuse, organ donation, accessing benefits, training, volunteering opportunities, aiming to get women to build relationships with each other, alleviate isolation through making new friends and enjoying themselves.



ESOL and IT Classes

We are continuing to explore new avenues to support our ESOL students to improve their employability. At present, many go onto computing classes that are run in conjunction with Glasgow Life and held in the Pollokshields Community Centre.

We have maintained our partnership with Glasgow Clyde College Langside Campus to deliver the ESOL Project.

Our aim is to provide a range of classes locally within Pollokshields, giving students the ability to progress from basic to more advanced levels of English.

We currently offer Access Level 3 classes twice a week.

**908 people
attended ESOL
and IT activities**

Community Transport

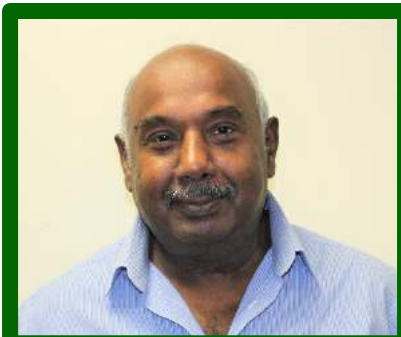
PDA's Minibus is available for hire for local, voluntary and statutory organisations. This invaluable service has allowed the community to access outdoor recreational opportunities especially for those that have no access to their own transport or lack the confidence to use public transport. Regular users of our transport service include; Local authorities, Sports clubs, and Youth clubs. Costs are available on request.

Meet the Board



Chair

Muhammad Shoaib



Vice Chair

Daresh Nahar



Secretary

Tahir Mohammed



Treasurer

Daljeet Singh Dilber



Sahira Zafar



Jamshad Iqbal



Alexander Mall



Belal Al-Latif



Khalid Bhatti

Our Funders



Wellbeing for Longer in Glasgow Fund

Accounts Summary

POLLOKSHIELDS DEVELOPMENT AGENCY

INDEPENDENT EXAMINOR'S REPORT TO THE MANAGEMENT COMMITTEE & MEMBERS OF POLLOKSHIELDS DEVELOPMENT AGENCY Year Ended 31 March 2019

We report on the accounts of the charity for the year ended 31st March 2019 which are set out on pages 4 to 9.

Respective responsibilities of trustees and examiner

The charity's trustees are responsible for the preparation of the accounts in accordance with the terms of the Charities and Trustee Investment (Scotland) 2005 Act and Charities Account (Scotland) Regulations 2006. The charity trustees consider that the audit requirements of Regulation 10(1) (d) of the accounts regulations does not apply. It is our responsibility to examine the accounts as required under section 44(1) (c) of the act and to state whether particular matter have come to our attention.

Basis of independent examiner's statement

Our examination is carried out in accordance with the Regulation 11 of the Charity Accounts (Scotland) Regulations 2006. An examination includes a review of the accounting records kept by the charity and a comparison of accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts and seeks explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently, we do not express an audit opinion on the accounts.

Independent examiner's statement

In the course of our examination, no matter has come to our attention:

- 1) which gives me reasonable cause to believe that in any material respect the requirements:
 - to keep accounting records in accordance with section 44(1) (a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulations, and
 - to prepare accounts which accord with the accounting records and comply with regulation 9 of the 2006 Accounts Regulations

have not been met, or

- 2) to which, in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



SHAH & CO
Accountants & Tax Consultants
331 – Paisley Road West
Glasgow
G51 1LU

Date: 17/09/2019

Shah & Co

Accountants & Tax Consultants

331 Paisley Road West
Glasgow, G51 1LU

Tel 0141 427 3880 Fax 0141 427 4015

Shah & Co is a trading name of
Business Edge Solutions Ltd.

POLLOKSHIELDS DEVELOPMENT AGENCY

STATEMENT OF FINANCIAL ACTIVITIES
Year Ended 31 March 2019

	Note	Unrestricted Funds £	Restricted Funds £	Total Funds 2019 £	Total Funds 2018 £
INCOMING RESOURCES					
Incoming resources from generating funds:					
Voluntary income	2	7,732	134,267	141,999	60,610
Investment income	3	-	-	-	-
Total Incoming Resources		7,732	134,267	141,999	60,610
RESOURCES EXPENDED					
Costs of generating funds					
Voluntary income expended	4	(2,618)	(132,008)	(134,626)	(58,767)
NET INCOMING RESOURCES		5,114	2,259	7,373	1,843
Total funds brought forward		1,843	21,907	23,750	21,907
Total Funds Carried Forward		6,957	24,166	31,123	23,750



11 Forth St, Glasgow G41 2SP - Phone: 0141 429 1801



SHOAIB ASSOCIATES

Shoaib Associates offers a comprehensive range of Immigration and Asylum Services for people in Glasgow, Scotland and throughout the United Kingdom.

As well as individual, private clients, we provide an extensive service for corporate customers to secure Tier 2 Certificate of Sponsorship and other requirements.

Our advice service also includes but is not limited to issues on:

- Nationality
- Court representation
- First-tier and Upper-tier Immigration and Asylum Tribunal
- Tier 1,2,4,5 applications
- Removal directions
- Deportation
- Asylum
- Bail applications
- Notarising documents
- Preparing sponsorship declarations

If you require independent advice on your immigration or asylum issue, please feel free to contact us.

Shoaib Associates,
339 Victoria Road, Glasgow, G42 7SA.
Tel: 0141 423 6668 Email: info@shoaibassociates.ne



United Wholesale (Scotland) Ltd. is the premier Cash & Carry operator in Scotland.

We have three cash and carry depots supplying independent retail with world-renowned brands in supplying a wide range of businesses including hotels, shops, restaurants, clubs, pubs and BB's with a large range of different food and catering products. We provide our customers with lines in Grocery, Soft Drinks, Chill, Frozen, Household, Non Foods, Paper Products, Beer, Wines, Cider, Spirits, E-Cigs, Cigarettes and Tobacco.

Our Southside of Glasgow Maxwell Road depot is located within the heart of the community and is open 7 days a week.

We pride ourselves on offering our customers the best all-round service, lowest prices, a complete range of products and services – The customer is our No.1 priority.

Opening Hours

**164-166 Maxwell Road
Pollokshields
Glasgow
G41 1SS
Tel: 0141 429 0909
Fax: 0141 420 1225**

**Mon: 5am – 9pm
Tue: 5am – 9pm
Wed: 5am – 9pm
Thu: 5am – 9pm
Fri: 5am – 9pm
Sat: 5am – 9pm
Sun: 10am – 7pm**





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@PollokshieldsDevelopmentAgency



Pollokshields
Development
Agency

Company No: 303 487
Charity No: SC 033 424